

## Patient rights

- 1) Patient rights include respect for personal dignity and privacy during examination, procedures and treatment.
- 2) Patient rights include protection from physical abuse or neglect.
- 3) Patient rights include treating patient information as confidential.
- 4) Patient rights include obtaining informed consent before carrying out procedures.
- 5) Patient rights include information on how to voice a complaint.
- 6) Patient rights include information on the expected cost of the treatment.
- 7) Patient has a right to have access to his/her clinical records after approval from due authorities.

## Patient & family responsibilities

1. Provide correct and complete demographic information including name, age, address and telephone numbers.
2. Cooperate with the staff of the hospital in receiving prescribed treatment.
3. Provide accurate and complete details of present and past illnesses, all records of previous investigations and treatment and allergic reactions especially sensitivity to any drug wherever relevant.
4. Treat the hospital staff, other patients and visitors with courtesy and respect.
5. Maintain hygiene and cleanliness.

6. Abide by the hospital rules and regulations on number of visitors, visiting hours, food, smoking and consumption of tobacco and alcohol and making noise.
7. Keep appointments given by the consultants or others.
8. Avoid bringing valuables as far as possible to the hospital.
9. Inform the hospital about health insurance or coverage by employers or any other information which may have bearing on the treatment/ health of the patient.
10. Be an informed patient and take keen and proactive interest in own treatment.
11. Inform the authorities of any misconduct/misdemeanours or unacceptable situation.
12. Accept financial responsibility for health care received and settle bill responsibly.
13. Both the premises of the Centre are No-Smoking areas